

Formerly known as the 'Medical /Mobility' Questionnaire

How to access the 'Your onboard needs' Questionnaire

1. Select 'Brand' & 'Manage Booking'.

2. Retrieve booking, using 'Booking Reference'.

- 3. Select 'Special Request/Gifts'.
- 4. Select 'Add Special Request/Gifts'. Select 'Medical Request' from the list and 'Submit'.

5. Scroll down and select 'Your Onboard Needs Questionnaire' and 'Save and Continue'.

6. Update PAX and click 'Save'.

Your customers will be able to access and fill in the 'Your onboard needs questionnaire' on My P&O Cruises once this has been requested.



P&O Cruises Travel Agent Sales



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You can visit on Learn and Earn Hub on Shine Rewards Club for more training tricks and tips to increase your P&O Cruises knowledge.