



## Academy Graduation Cruises

### What is a graduation cruise?

Academy graduation cruises are offered as a benefit of the Academy training programme. Graduation cruises will be classed as educational cruises providing agents with the opportunity to learn more about the brand, and the product and services we offer as well as the chance for agents to experience the overall customer journey.

### Who can book a graduation cruise?

In order to book a graduation cruise, agents must meet the following criteria:

- The individual agent must have Commodore ranking with the brand that they are trying to book a graduation cruise with.
- The individual agent must not have had a graduation cruise with that brand previously.
- The individual agent must come from a producing agency, this means that they have the required number of 4 active deposited bookings opened within the last three hundred and sixty five (365) days on Cunard.

### How can I book my graduation cruise?

Details on how to book graduation cruises will be made available before each release and will involve phoning reservations. Please note this line is only opened when there is graduation cruise space available to book. Keep checking your Academy E-mails for details of graduation cruise space release.

### When will graduation cruise space be released?

Graduation cruise space will be released at different periods throughout the year. Ensure to keep checking your Academy E-mails for details of the latest graduation cruises.

### How many graduation cruises can an agent book?

Applicable agents are able to take one graduation cruise per brand per lifetime.

### How many people can travel on a graduation cruise?

The graduation cruise promotion is only applicable to the first 2 passengers in the cabin. The graduation cruise space that is released will be based on 2 sharing. Should additional passengers wish to travel this will be subject to availability and standard booking fare and booking conditions will apply.

## What fare is charged for graduation cruises?

Inside cabins for the cruise fare element will be free of charge.

Higher grade cabins, if available, will be charged at a 'Per Diem' (per day) rate, this fare will be dependent on the cruise duration, destination and time of year.

Flights/add ons/packages and any other additions will be charged at the standard rate. Payment for upgrade costs, hotels, restricted air and transfers will be required at time of booking.

Please note: When paying by credit card a 1.5% credit card charge will be applied.

## Can you transfer from one graduation cruise to another?

When transferring this technically cancels the initial cruise that has been booked. If an agent cancels their graduation cruise within 31 days of departure they then forfeit their academy graduation cruise and will not be able to book a graduation cruise with that brand again. If the graduation cruise is cancelled outside of this time frame the agent will be subject to applicable cancellation fees, agents also have to consider that graduation cruise space is only bookable on a first come first served basis so it is not guaranteed they will be able to book the cruise they want.

## What is the cancellation policy for graduation cruises?

Please note that when no charge has been applied for the graduation cruise, cancellation fees will not apply for the cruise element.

<b>Cancellation Schedule for Cruise Upgrades – CRUISE LINES</b>	
<b>Days before Sailing</b>	<b>Cancellation Fee</b>
<b>31+ Days</b>	None
<b>29 - 15 Days</b>	50%
<b>14 - 7 Days</b>	75%
<b>6 Days - Failure to Embark</b>	100%

<b>Cancellation Schedule for Add-ons (including air, transfers, or hotel packages)</b>	
<b>Days before Sailing</b>	<b>Cancellation Fee</b>
<b>43+ Days</b>	None
<b>42 Days - Failure to Embark</b>	100%

As a reminder of the Terms and Conditions of the Academy - If an agent cancels their graduation cruise within 31 days or less prior to departure they will be unable to book a graduation cruise with this brand again.

**[For full terms and conditions please click here](#)**